

# MIC

## MONEY INFORMATION CENTRE

## Free, confidential and impartial money advice in Leeds

Further details on these services and more:

- 🌐 [www.leedsmic.org.uk](http://www.leedsmic.org.uk)
- 📞 Leeds MIC
- 🐦 @Leedsmic

### Debt & Money

Help and advice with all types of debt including rent arrears, council tax and utilities.

#### Better Leeds Communities

- 📞 0113 275 4142
- ✉ [advice@betterleeds.org.uk](mailto:advice@betterleeds.org.uk)
- 🌐 [betterleeds.org.uk](http://betterleeds.org.uk)

#### Citizens Advice Leeds

- 📞 0808 278 7878
- 🌐 [citizensadviceleeds.org.uk](http://citizensadviceleeds.org.uk)

#### Chapelton Citizens Advice

- 📞 0113 223 4400
- 🌐 [www.citizensadvice.org.uk/local/chapelton/contact-us](http://www.citizensadvice.org.uk/local/chapelton/contact-us)

#### Ebor Gardens Advice Centre/Money Buddies

- 📞 0113 235 0276
- ✉ [admin@egac.org](mailto:admin@egac.org)
- 🌐 [www.burmantoftscommunityprojects.org](http://www.burmantoftscommunityprojects.org)
- 🌐 [moneybuddies.org.uk](http://moneybuddies.org.uk)

#### StepChange

- 📞 0800 138 1111
- 🌐 [www.stepchange.org](http://www.stepchange.org)

#### St Vincents Support Centre

- 📞 0113 248 4126
- ✉ [hello@svp.org.uk](mailto:hello@svp.org.uk)

#### For debt advice

- ✉ [debtadvice.leeds@svp.org.uk](mailto:debtadvice.leeds@svp.org.uk)
- 🌐 [www.svp.org.uk/stvincentsleeds](http://www.svp.org.uk/stvincentsleeds)



### Energy & Utilities

Specialist advice and support on energy, utility and household bills as well as referrals or signposting for emergency payments and vouchers.

#### Green Doctor

- 📞 0113 238 0601
- ✉ [greendoctorleeds@groundwork.org.uk](mailto:greendoctorleeds@groundwork.org.uk)
- 🌐 [www.groundwork.org.uk/services/green-doctor](http://www.groundwork.org.uk/services/green-doctor)

#### Citizens Advice Leeds Energy Affordability Helpline

- 📞 0800 448 0721
- 🌐 [citizensadviceleeds.org.uk/energy-bills](http://citizensadviceleeds.org.uk/energy-bills)

#### Scope Disability Energy Support

- 📞 0808 800 3333
- ✉ [disability.energysupport@scope.org.uk](mailto:disability.energysupport@scope.org.uk)
- 🌐 [www.scope.org.uk/disability-energy-support](http://www.scope.org.uk/disability-energy-support)

#### Yorkshire Water

- Support schemes and payment options to help with ongoing water bills, arrears, and advice for reducing water usage.
- 📞 03451 229 229
- 🌐 [www.yorkshirewater.com/bill-account/help-paying-your-bill](http://www.yorkshirewater.com/bill-account/help-paying-your-bill)



### Benefits & Universal Credit

Help including benefit checks, advice on eligibility, making a claim, and specialist support for mandatory reconsiderations and appeals for all benefits including Universal Credit and PIP (Personal Independence Payment).

#### Welfare Rights Unit

- 📞 0113 376 0452
- ✉ [Welfare.Rights@leeds.gov.uk](mailto:Welfare.Rights@leeds.gov.uk)
- 🌐 [www.leeds.gov.uk/benefits/welfare-rights](http://www.leeds.gov.uk/benefits/welfare-rights)

#### Better Leeds Communities

- 📞 0113 275 4142
- ✉ [advice@betterleeds.org.uk](mailto:advice@betterleeds.org.uk)
- 🌐 [betterleeds.org.uk](http://betterleeds.org.uk)

#### Citizens Advice Leeds

- 📞 0808 278 7878
- 🌐 [citizensadviceleeds.org.uk](http://citizensadviceleeds.org.uk)

#### Help To Claim (New Universal Credit Claims)

- 📞 0800 144 8444
- 🌐 [www.citizensadvice.org.uk/about-us/contact-us/contact-us/help-to-claim](http://www.citizensadvice.org.uk/about-us/contact-us/contact-us/help-to-claim)

#### Age UK

- Telephone and digital advice for people over the state pension age.
- 📞 0113 389 3000
- 📞 0113 389 3004
- ✉ [advice@ageukleeds.org.uk](mailto:advice@ageukleeds.org.uk)
- 🌐 [www.ageuk.org.uk/leeds](http://www.ageuk.org.uk/leeds)

#### Chapelton Citizens Advice

- 📞 0113 223 4400
- 🌐 [www.citizensadvice.org.uk/local/chapelton/contact-us/](http://www.citizensadvice.org.uk/local/chapelton/contact-us/)

#### Scope

- Telephone and digital help and advice for disabled people.
- 📞 0800 800 3333
- Textphone Dial: 18001 then 0808 800 3333
- ✉ [helpline@scope.org.uk](mailto:helpline@scope.org.uk)
- 🌐 [www.scope.org.uk/advice-and-support/](http://www.scope.org.uk/advice-and-support/)

#### DWP

- You can find information about all benefits and welfare payments from the DWP.
- 🌐 [www.gov.uk/browse/benefits](http://www.gov.uk/browse/benefits)
- 📞 0800 328 5644 - Universal Credit
- 📞 0800 169 0190 - Jobcentre enquiry line - for legacy benefits



# MIC

## MONEY INFORMATION CENTRE

### Helping Leeds people with money problems



## Emergency Assistance and Help with Food



### Leeds Welfare Support Scheme

Emergency help with essentials such as food, gas and electric.

- ☎ 0113 376 0330
- 🌐 [www.leeds.gov.uk/benefits/help-with-food-and-bills](http://www.leeds.gov.uk/benefits/help-with-food-and-bills)

### Leeds Food Provision Map

Use the Leeds Food Provision Map to find food aid providers operating in the city.



### Leeds Food Aid Network

Details of food aid providers operating in the city, including community kitchens, food banks, pantries as well as homeless and street outreach provisions.

- 🌐 [leedsfoodaidnetwork.co.uk/find-emergency-food](http://leedsfoodaidnetwork.co.uk/find-emergency-food)

### Homeless/at risk

Leeds Housing Options may be able to offer help and support for those homeless, at risk or in other housing situations, including leaving hospital, leaving prison, fleeing domestic violence, young people, leaving care and making medical home adaptations.

- ☎ 0113 222 4412  
Emergency out of hours
- ☎ 0113 378 8366
- ✉ [housing.options@leeds.gov.uk](mailto:housing.options@leeds.gov.uk)

### Leeds Street Outreach Service

If you are worried about someone who is sleeping on the streets.

- ☎ 0113 245 9445
- ✉ [leeds.sos@cgl.org.uk](mailto:leeds.sos@cgl.org.uk)

## Other Money Services



### Leeds Credit Union

A citywide not-for-profit member owned savings cooperative offering low cost loans, savings accounts, bill paying and budgeting service.

- ☎ 0113 242 3343
- ✉ [services@leedscreditunion.co.uk](mailto:services@leedscreditunion.co.uk)
- 🌐 [www.leedscreditunion.co.uk](http://www.leedscreditunion.co.uk)

### Illegal Money Lending Team (IMLT)

Help and advice on loan sharks and illegal lenders.

- ☎ 0300 555 2222
- ✉ [reportaloshark@stoploansharks.gov.uk](mailto:reportaloshark@stoploansharks.gov.uk)
- 🌐 [www.stoploansharks.co.uk](http://www.stoploansharks.co.uk)

### Citizens Advice Consumer Service

Help with general consumer and energy problems.

- ☎ 0808 223 1133
- 🌐 [www.citizensadvice.org.uk/consumer/get-more-help/if-you-need-more-help-about-a-consumer-issue](http://www.citizensadvice.org.uk/consumer/get-more-help/if-you-need-more-help-about-a-consumer-issue)

### Leeds Community Gambling Service

Support for gamblers and those affected by the gambling behaviour of a family member or friend.

- ☎ 0113 388 6466
- 🌐 [www.gamcare.org.uk/get-support/find-local-treatment/leeds/](http://www.gamcare.org.uk/get-support/find-local-treatment/leeds/)

### NHS Northern Gambling Service

Specialist addiction therapy and recovery for people affected by gambling addiction, as well as those with mental health problems. The service also provides support to people close to those with gambling addiction.

- ☎ 0300 300 1490
- ✉ [referral.ngs@nhs.net](mailto:referral.ngs@nhs.net)
- 🌐 [www.leedsandyorkpft.nhs.uk/our-services/northern-gambling-service/](http://www.leedsandyorkpft.nhs.uk/our-services/northern-gambling-service/)

## Leeds City Council

You can find contact details and language support for all services at:

- 🌐 [www.leeds.gov.uk/contactus](http://www.leeds.gov.uk/contactus)

### Council Tax

- ☎ 0113 222 4404

### Housing (Council tenancies)

- ☎ 0800 188 4000
- ✉ [HousingEnquiries@leeds.gov.uk](mailto:HousingEnquiries@leeds.gov.uk)

### Community Hubs

Help and advice on Council Tax, Housing, debt, money or other problems is also available from all Leeds Community Hubs.

- 🌐 [www.leeds.gov.uk/community-hubs](http://www.leeds.gov.uk/community-hubs)